

## **EMPLOYMENT SERVICE TRAINING**

Ontario Disability Employment Network's employment service training is designed specifically for organizations offering employment services for people who have a disability. This training is appropriate for job developers, job coaches, career counsellors and community participation staff new to the sector or as a refresh for seasoned professionals.

## **Learning Objectives:**

Day 1: Introduction to Employment Services for People who have a disability

- Understand the employability of people who have a disability
- · Enhance knowledge of various employment options & opportunities
- Introduce a new way of thinking of how we approach employment services and improve the level of success

## **Day 2: Job Development**

- Focus on marketing and job development in detail
- Marketing and Selling your Services
- Networking for Success
- How to use Employer Champions

## Day 3: Job Coaching, Quality Assurance and Customer Satisfaction

- Importance of the job coaching role
- Maintenance and follow-up to ensure job retention
- Customer Satisfaction Client and Employer
- Quality Assurance and Evaluation

North Bay, ON April 1-3, 2020 Kingston, ON March 3-5, 2020

London, ON February 19-21, 2020 Hamilton, ON March 10-12, 2020

3-Day Training, Materials, Handouts, Certificate of Completion, and Refreshments included

Maximum # of people per location - 30 people

\$300 per person (includes HST) - To register click location/date

For more information contact: info@odenetwork.com